

Talent Satisfaction Summary for The CSI Companies

This report was prepared and independently validated by Inavero on Feb 17, 2017 and is based on survey data from Nov 29, 2016 to Dec 15, 2016.



Summary

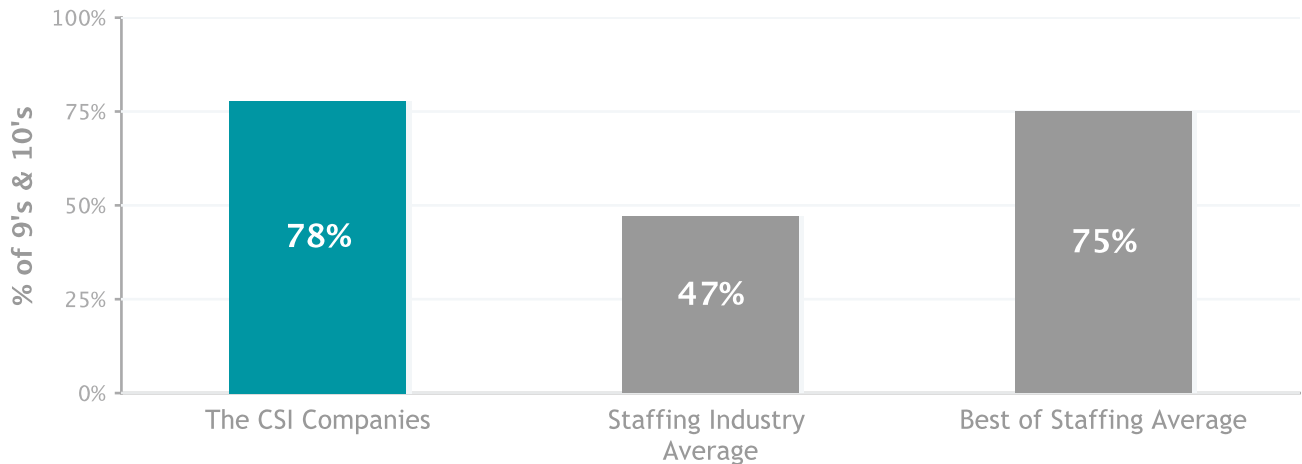
The CSI Companies received a Net Promoter Score® of 68.7% for the Talent satisfaction survey feedback that was collected by Inavero on their behalf.

HOW DOES THE CSI COMPANIES COMPARE BY NET PROMOTER SCORE?

The CSI Companies	68.7%
Staffing Industry Average	21.0%
Best of Staffing Average	66.0%

IS THE CSI COMPANIES HIGHLY RECOMMENDED?

When asked if they are likely to recommend The CSI Companies to a friend or colleague, 77.8% of those surveyed said they are very likely to. See how this compares below.



100% is the maximum possible score.

Awards

The CSI Companies Has Won 32 Satisfaction Awards!

1. Anteo Group won 2017 Best of Staffing Talent
2. CSI Healthcare IT won 2017 Best of Staffing Talent
3. CSI Healthcare IT won 2017 Best of Staffing Diamond Award Talent
4. CSI Professional won 2017 Best of Staffing Client
5. CSI Professional won 2017 Best of Staffing Diamond Award Client
6. CSI Professional won 2017 Best of Staffing Talent
7. CSI Professional won 2017 Best of Staffing Diamond Award Talent
8. CSI Search won 2017 Best of Staffing Talent
9. CSI Tech won 2017 Best of Staffing Client
10. CSI Tech won 2017 Best of Staffing Talent
11. Anteo Group won 2016 Best of Staffing Client
12. CSI Healthcare IT won 2016 Best of Staffing Talent
13. CSI Professional won 2016 Best of Staffing Client
14. CSI Professional won 2016 Best of Staffing Talent
15. CSI Search won 2016 Best of Staffing Talent
16. CSI Tech won 2016 Best of Staffing Client
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18. CSI Healthcare IT won 2015 Best of Staffing Client
19. CSI Healthcare IT won 2015 Best of Staffing Talent
20. CSI Professional won 2015 Best of Staffing Client
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22. CSI Tech won 2015 Best of Staffing Client

Awards

The CSI Companies Has Won 32 Satisfaction Awards!

23. CSI Healthcare IT won 2014 Best of Staffing Talent
24. CSI Healthcare IT won 2014 Best of Staffing Client
25. CSI Professional won 2014 Best of Staffing Talent
26. CSI Professional won 2014 Best of Staffing Client
27. CSI Tech won 2014 Best of Staffing Client
28. CSI Healthcare IT won 2013 Best of Staffing Client
29. CSI Healthcare IT won 2013 Best of Staffing Talent
30. CSI Professional won 2013 Best of Staffing Talent
31. CSI Professional won 2013 Best of Staffing Client
32. CSI Tech won 2013 Best of Staffing Talent

Inavero's Best of Staffing is the only award in the U.S. and Canada that recognizes firms that have proven they provide superior service quality based completely on the ratings given to them through third party validated survey responses. Award winning firms lead their industry through their ongoing commitment to service excellence.

About

NET PROMOTER

A Net Promoter Score is a simple satisfaction metric that is based on the single 11 point scale survey question "how likely are you to recommend XYZ Company to a friend or colleague?" Survey respondents are broken into 3 categories, depending on the score they give:

Promoters - respondents who answer a 9 or 10 to the recommend question represent a firm's strongest allies and are most likely to promote the firm to others.

Passives - respondents who answer a 7 or 8 to the recommend question are likely satisfied with the firm, but not out actively promoting it to others.

Detractors - respondents who answer with a 6 or lower are likely to be un-satisfied and may even be looking to switch to a new firm.

The Net Promoter Score is calculated by taking the % of promoters minus the % of detractors. The Net Promoter Score was developed by Bain consultant and author Frederick Reicheld. More information on Net Promoter Score can be found at www.netpromoter.com.

INAVERO

Inavero is a leading provider of client and employee online satisfaction surveys for the staffing, accounting, and other professional service industries. Inavero has built expertise in the industries it serves by partnering with industry trade associations and other significant industry vendors to research and better understand each industry we serve.

Inavero was founded in 2003 and is headquartered in Portland, Oregon. At Inavero we believe everyone deserves to have a remarkable experience when working with or for a professional service firm.